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CONTRACT EMBROIDERY

	< 6 PIECES**	7 TO 11 PIECES	12 TO 23 PIECES	24 TO 71 PIECES	72 TO 143 PIECES	144 TO 287 PCS.	288 TO 1151 PCS.
1 TO 5,000 per/1000	\$3.25 .65	\$2.75 .55	\$2.50 .50	\$2.25 .45	\$2.00 .40	\$1.75 .35	\$1.50 .30

***1152+ PIECES CALL FOR QUOTE.**

Prices are based on same color, location and run, any variations go to appropriate piece count.

*Discounts may apply on repeat contract orders.

**Orders in this column are charged \$10.00 service charge.

Personalization:

\$2.50 first line, 3.00 for two lines, Per piece, in the following fonts. Limited to 16 letters per line.

Ariel *Script* TIMES NEW ROMAN

Appliqué Letters and Numbers:

PRICE IS FOR LOOSE OR SEWN ON SINGLE DIGIT NUMBERS AND LETTERS, W/ ZIG ZAG STITCH. COLUMNEN STITCH ADD 25%.

	2"	4"	6"	8"	10"	12"
ONE COLOR	\$2.15	\$2.25	\$2.45	\$2.95	\$3.45	\$5.25
TWO COLOR	3.05	\$3.25	\$3.65	\$4.35	\$5.20	\$7.10

Appliqué Cutting:

(Application additional)

\$.04 per sq. Inch

\$.75 to cut

(4 in x 8 in = 32 sq in. x .04 = 1.28 + .75 = \$2.03 per garment + Application.)

Digitizing:

\$4.00 / 1000 min Charge \$12.00

Simple edits of outside DST files \$10.00

Rush Digitizing 24hr \$5.00; 12hr \$10.00

EZ Embroidery Garment features:

Purchase order **must specify the use of this feature**, otherwise the design will be sewn threw the garment.

Add \$.25 per garment.

Fire Proff, Metallic, UV, Glow in the dark thread or threads other then Isacord 40:

Add \$.20 per garment

Solvly, or special use material:

\$.05 / per garment

Hard to handle Items:

Hat backs, heavy jackets, hard to hoop locations(i.e. Jacket backs, sleeves...)

Add 20% per garment

PLEASE READ THE FOLLOWING GENERAL POLICY FOR ADDITIONAL CHARGES.

General Policies:

TERMS. Grapevine Apparel offers generous Net 15 terms to those who qualify. Others will be required to pay prior to shipping or pickup. **Past due accounts are not tolerated and incur a 1.5% per month charge.** We reserve the right to revoke credit terms and hold garments until receipt of payment.

FREIGHT. All shipments will be by UPS Ground Trac or Courier unless otherwise specified by our customer. All Fed-Ex and next day shipments must be billed as 3rd Party. We do not provide International shipping at this time. All shipments are "blind shipped" with vendor labels removed. Grapevine Apparel is not responsible for losses during shipping.

All shipments are insured for estimated value. Grapevine Apparel is not responsible for under insurance. All tracking information is sent to you by e-mail. All shipping issues are to be handled by you the customer.

HANDLING. Unlike others in our industry, we do not inflate shipping charges. We simply charge a \$2.50 per box handling fee. The handling fee is charged for the service of checking in your garments from the vendor for accuracy of your order. We check for size and color only. We do not check styles ie: short sleeve or long sleeve. We want our customers to know exactly what they are paying for. An additional \$5.00 per shipping location fee will be charged for multiple drop shipments.

PACKAGING. All garments will be in a printers fold. Single fold with polybags are offered at an additional \$.25 per piece.

SCHEDULING. Grapevine Apparel is able to inform you of current turn around. Garments are scheduled on a "first in, first out" basis. A firm sew date can only be determined upon complete receipt of garments and an approved tape.

TURN-AROUND TIME. Logos that need to be digitized require a maximum 10 day turn-around. If the logo has been digitized, then we require a maximum of 5 business day turn-around. RUSH CHARGES: Rush service may be accepted: Same day sewing 100%, 24hr sewing 75%, 48hr sewing 50%.

CONTRACT PRICING. Large re-occurring orders may be priced at a contract price. Call Grapevine Apparel for specifics and qualifications on contract pricing.

DAMAGE/SPOILAGE ERROR POLICY AND CREDIT PROCEDURE. Garment spoilage does occur in the embroidery business and must always be considered in your costs as a seller of embroidered goods. Our spoilage rate over the past 3 years has been less than 1/10th of one percent. Spoilage can result from mechanical failure (a blown oil gasket) as well as human error (transposed number). When a spoilage situation occurs, for the issuance of credit, Grapevine Apparel recognizes the Industry Standard of 3% Spoilage Allowance per order as rounded up to the next whole piece. Grapevine Apparel limits its liability per item sewn to \$40.00. Grapevine Apparel will issue a credit on all verified Grapevine Apparel At Fault spoilage over 3% per order, however no credit will be given under any circumstances for errors within the 3% allowance. All orders by this definition are allowed one piece spoilage (even an order of one).

Liability is limited to \$40.00 per item sewn.

Credit will be issued for over 3% of the following Grapevine Apparel At Fault Spoilage Only:

1. Logo sewn in wrong location.
2. Logo sewn in wrong color.
3. Wrong Logo sewn (only if sewn logo is different than the logo recorded on the E-mailed Order Verification, Customer is responsible for checking order verification for accuracy)
4. Garments that become soiled at Grapevine Apparel.
5. Sewn Grapevine Apparel Digitized Logo embroidery quality not equal to approved sew-out or within "industry standards". Judgment is sole discretion of Grapevine Apparel. To receive a credit for poor quality embroidery Grapevine Apparel must re-sew the job with exact original instructions on the exact original color and style of garments.

Please remember that Grapevine Apparel is your Contract Embroiderer and that there are always other vendors involved in the successful completion of your orders. **GRAPEVINE APPAREL WILL NOT BE ACCOUNTABLE FOR ERRORS RESULTING FROM YOUR OTHER VENDORS' INABILITIES TO PERFORM.**

Grapevine Apparel is not at fault and will not issue credits for the following:

1. Wrong garments sewn. Grapevine Apparel does make an effort to check your garments received against your Purchase Order for quantity and sizes. We do our best to protect you against the errors of your garment vendors. We have saved our customers literally millions of dollars over the past few years catching other vendor errors. Grapevine Apparel does make an occasional mis-check of garments, however, by checking the garments Grapevine Apparel is in no way taking on the responsibility for your other vendor's errors. If your other vendor had not initially made the error no error would have occurred. You must hold your other vendors accountable for these errors.

2 . Holes, dirt or other damage already on the garments when they arrived at Grapevine Apparel. We will obviously notify our customer if we discover the damage but we do not inspect the garments for such damage.

3. Grapevine Apparel is not responsible for poor quality embroidery caused by digitizing from another source. Grapevine Apparel Strongly recommends ordering a Pre-Production Sample for approval prior to using a Tape from an outside source when being sewn at Grapevine Apparel for the first time or on a different material as all materials sew differently.

4. Grapevine Apparel is not responsible for any error resulting from not following verbal instructions. **ALL INSTRUCTIONS MUST BE IN WRITING**. For your protection all changes should be made on an Grapevine Apparel Form which has a signed verification returned for the change. We use all instructions as written.

5 Grapevine Apparel is not be responsible for shipping related issues. We ship on behalf of you - our customer. Our standard shipping method is UPS Ground or Courier. If you have a different preferred shipping method it must be specified on each Purchase Order and will require third party billing. Grapevine Apparel will provide proof of shipment and once the package leaves the building all responsibility reverts to you and the shipper.

In all Grapevine Apparel at fault spoilage situations - please follow the following steps to receive Credit.

1 All spoiled garments must be returned to Grapevine Apparel. Grapevine Apparel will arrange for the return of the garments. No credit will be issued until Grapevine Apparel has receipt of the garments.

2 A copy of the vendor invoice for the spoiled items must be provided to Grapevine Apparel.

3 Upon receipt of the spoiled garments and the vendor invoice Grapevine Apparel will issue a credit memo equaling the cost of each item (Max \$40 ea) spoiled in excess of the allowable 3% and the cost of Ground Shipping only.

4 If Grapevine Apparel releases the garments to be sold to the buyer at a discount all proceeds from the sale must first be applied to Grapevine Apparel Credit Memo amount. If full credit is issued for spoiled garments Grapevine Apparel reserves the right to offer the spoiled garments for sale to cover our loses.

All invoices are to be paid in full. Grapevine Apparel must issue a Credit Memo for any spoilage or Invoice discrepancy. All Spoilage and Invoice Discrepancies must be reported within 14 days of completion on order.